

Homelessness Partnering Strategy Community Plan Annual Update 2016-2017

Note:

Data submitted by the community during the 2016-2017 Community Plan Annual Update (CPAU) process is included in blue.

Data in **purple** was extracted from previous plans.

Community: [Brandon](#)

Region: [Manitoba](#)

Approved on: [2016/07/28](#)

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Current Situation

Reference Number: 0-13821790

Housing First Implementation

As part of the 2014-2019 HPS Community Plan, most communities were required to rate their community’s readiness to implement Housing First. In the 2016-2017 Community Plan Annual Update, this questionnaire has been reintroduced.

As a community with a Housing First target, you are required to rate your community’s implementation of Housing First based on the following questions. Each component of the scale has a rating of one to four with four demonstrating a higher-level of fidelity to the HF model. Use this information to help you consider where to adjust your HF program.

CORE PRINCIPLES	
Rapid Housing with Supports. Program directly helps participants locate and secure permanent housing as rapidly as possible and assists them with moving-in or re-housing if needed.	3 - Program supports participants in locating housing within 1-3 months and offers participants who have lost their housing a new unit if they meet readiness requirements.
Housing Choice. Program participants choose the location and other features of their housing.	3 - Participants have some choice in location and other features of their housing, including decorating and furnishing their unit.
Separating housing provision from other services. Extent to which program participants are not required to demonstrate housing readiness.	3 - Participants have access to housing with minimal readiness requirements.
Integrated Housing. Extent to which housing tenure is assumed to be permanent housing with no actual or expected time limits, other than those defined under a standard lease or occupancy agreement.	4 - Participants live in housing with landlord-tenant agreements and there are no time limits on housing tenure other than those defined under a standard lease or occupancy agreement.
Tenancy Rights and Responsibilities. Extent to which program participants have legal rights to the unit.	3 - Participants have a written agreement but it contains special provisions regarding adherence to program rules (e.g., requirements for being in housing at certain times).
Reasonable Cost for Housing. Extent to which participants pay a reasonable amount of their income for housing costs	3 - Participants pay 31-45% or less of their income for housing costs and/or program has access to rent

and/or program has access to rent supplements or subsidized housing units.	supplements or subsidized housing units but there is a waiting period.
Housing Support. Extent to which program offers services to help participants maintain housing, such as offering assistance with landlord relations and neighborhood orientation.	4 - Program offers ongoing housing support services.
SERVICE PHILOSOPHY	
Service choice. Extent to which program participants choose the type, sequence, and intensity of services such as recovery, medical and other services.	4 - Participants have the right to choose, modify, or refuse services and supports at any time, except regular face-to-face visit with staff.
Participant-Driven Program & Services. Extent to which the program and services are participant-driven.	3 - Program offers some opportunities for input on their individual services, but no opportunities to input more generally on program services.
Contact with Participants. Extent to which program maintains regular contact with participants.	4 - Program meets with participants at least 2 times a month to ensure participants' safety and well-being.
Continuous Services. Extent to which program participants are not discharged from services even if they lose housing.	4 - Participants continue to receive program services even if they lose housing.
Directly Offers or Brokers Services. Program directly offers or brokers support services to participants, such as recovery, medical and other services.	3 - Program directly offers or brokers most, but not all, of these services directly and brokers remaining services.
Selection of Vulnerable Populations. Extent to which program focuses on chronic and/or episodically homeless individuals.	4 - Program prioritizes interventions for participants who are chronic and/or episodically homeless.
TEAM STRUCTURE/HUMAN RESOURCES	
Low Participant/Staff Ratio. Extent to which program consistently maintains a low participant/staff ratio.	4 - 20 or fewer participants per 1 FTE staff.

Community Contribution

Reference Number: 0-13887687

As part of the eligibility for HPS Designated Community funding, each community must be able to demonstrate that it has mobilized funding partners to contribute to its homelessness efforts; that it can identify \$1 contributing to your homelessness efforts from other sources for every dollar in the Designated Community allocation.

The “community contribution” can include funding from any partner other than HPS such as: governments (Provincial/Territorial or Municipal/Regional); public institutions, such as hospitals, schools or universities; aboriginal organizations; private sector organizations; and not-for-profit/charitable sector organizations, such as foundations or the United Way.

You have not identified a sufficient expected community contribution for 2016-2017 (greater than or equal to your allocation). Please describe what you will implement to ensure that in 2016-2017 you will meet the community contribution requirement.

Brandon CE has two Agreements in the negotiation phase. This represents \$136,000 uncommitted funding and there is also a Call for Proposals which closes on September 19, 2016. The CFP is requesting proposals for additional HPS projects as the annual 2016-17 budget has been increased with the addition of the Social Infrastructure Funding for 2016-17 and 2017-18.

NHQ comment: In light of new information provided by the CE in March 2017, the community has demonstrated cost-matching. The above comment is therefore no longer applicable.

Name of Funder	Type of Funder	Contact Information (Contact person)	2015-2016 Actual			2016-2017 Expected		
			Financial contribution (dollars)	Non-financial contribution (estimate in dollars)	Total Contribution (dollars)	Financial contribution (estimate in dollars)	Non-financial contribution (dollars)	Total Contribution (dollars)
Brandon Area Community Foundation	Not for profit/Charity	Karen Peto	\$5,000	\$0	\$5,000	\$0	\$0	\$0
Young Women's Christian Association-Brandon	Not for profit/Charity	Karen Peto	\$19,550	\$1,500	\$21,050	\$0	\$0	\$0
Brandon Neighbourhood Renewal Corporation	Not for profit/Charity	Carly Gasparini	\$0	\$5,000	\$5,000	\$0	\$5,000	\$5,000
Samaritan House Ministries	Not for profit/Charity	Thea Dennis	\$68,000	\$7,500	\$75,500	\$99,000	\$15,000	\$114,000
Manitoba Metis Federation-Southwest Region	Not for profit/Charity	Leah LaPlante	\$0	\$75,000	\$75,000	\$0	\$73,000	\$73,000
Brandon Friendship Centre	Not for profit/Charity	Gail Cullen	\$0	\$9,500	\$9,500	\$0	\$9,500	\$9,500
Child & Family Services-CAB rep	Not for profit/Charity	Dave McGregor	\$0	\$2,000	\$2,000	\$0	\$2,000	\$2,000
Community Coordinator for HIFIS	Not for profit/Charity	Stephan Warrenner	\$1,800	\$2,000	\$3,800	\$1,800	\$22,000	\$23,800
Thomas Sills Foundation	Not for profit/Charity	Karen Peto	\$20,000	\$0	\$20,000	\$0	\$0	\$0
City of Brandon	Municipality	Glen Kruck	\$23,000	\$12,000	\$35,000	\$0	\$12,000	\$12,000
Credit Union-Mortgage CMHA	For Profit	Glen Kruck	\$66,657	\$0	\$66,657	\$0	\$0	\$0

Canadian Mental Health Association	Not for profit/Charity	Glen Kruck	\$120,400	\$7,500	\$127,900	\$10,500	\$7,400	\$17,900
Province of Manitoba	Province/Territory	Perry Goddard	\$122,280	\$4,000	\$126,280	\$278,093	\$4,000	\$282,093
Prairie Mountain Health	Province/Territory	Karen Nelson-CAB members	\$0	\$5,000	\$5,000	\$0	\$5,000	\$5,000
Salvation Army	Not for profit/Charity	Kaitlin Adlam	\$1,000	\$2,000	\$3,000	\$1,000	\$1,000	\$2,000
Brandon University - Student Practicums	Other: University Student Placements-Practicums	HPS Projects	\$0	\$3,750	\$3,750	\$0	\$0	\$0
Total Financial and Non-financial Contributions			\$447,687	\$136,750	\$584,437	\$390,393	\$155,900	\$546,293
HPS Designated Communities Funding Stream allocation								\$441,000

Your 2015-2016 Priorities

Reference Number: 0-13885912

Report on your 2015-2016 Funding Priorities

Priority	Percentage Committed in CPAU (Designated Community)	Actual Percentage Spent (DC)	Actual Amount Invested (DC)
Housing First	38%	23%	\$84,500
Individualized services	12%	6%	\$22,792
Capital investments	50%	108%	\$403,973
Coordination of resources and leveraging	0%	0%	\$0
Data collection and use	0%	2%	\$7,814
Community Entity administration costs			\$66,879
Total Amount Spent			\$585,958
Allocation			\$441,000

From April 1, 2015 to March 31, 2016, the total actual amount of HPS Designated Community funding that was spent on projects for all of your priorities and Community Entity administration costs is different from your HPS funding allocation. Use the back button to update the numbers you just entered or please explain the difference.

Brandon received 2015-16 and 2016-17 Point in Time Count funding and the CE Agreement was amended to increase the budget. The deadline was extended to June so the majority of the budget spending will show in 2016-17. The CMHA Capital project for two years, 2014-16 experienced delays due to Environmental requirements, so 95% of the budget was spent in the 2015-16 second year period only. The implementation and first year of Brandon HF met all the project targets but only started housing clients in January, so fell short of the projected target of 10 clients by March 31, resulting in reduced spending.

Please explain why the percentages you invested in your priorities differed from your original intentions as expressed in your last Community Plan Annual Update.

38% was the HF target and only 23% was realized due to the initial start up year processes, including establishing a Steering Committee; hiring staff; training; SPDAT training; community engagement and engaging Landlords. Once the program was coordinated and delivery method and procedures were built client intake started in January. Three clients were housed between January and March 31. Project is on track to meet the goals in future years. The target for Individualized Services was not met, however the funds that were provided enabled the successful delivery of the Safe and Warm Shelter Support Workers project. The project funding was based on previous actual expenditures, resulting in the discrepancy between anticipated and actual investments for the Individualized Services priority. 50% of the budget was targeted for capital as Brandon intentionally moves toward a HF delivery. At 108%, the CMHA 5 plex construction experienced delays in year one due to environmental requirements and so most of the spending occurred in year two 2015-16 which skewed the results, plus an additional slippage was moved in to the capital project, also skewing the results.

Report your Community Engagement

Official Languages Minority Communities

An OLMC is a community whose official language is not the language of the majority community (for example, Canadian English-speaking communities in Quebec, or Canadian French-speaking communities in provinces and territories outside of Quebec).

CABs and CEs are expected to identify OLMCs within their community and ensure that appropriate services and supports are available in both official languages where there is significant demand. More details will be available through an HPS program directive that will be posted on the ESDC website.

Please describe what actions have been taken.

The new BNRC/CE Genral Manager has some proficiency at French. The CE has access to Westman Immigrant Services and the translation staff; and French teachers within the Brandon School Division as part of the community network. There are also some resources at MANSO- the Manitoba Association of Newcomer Servicing Organizations; and the SFM site- site officiel de la communitie francophone. Brandon supports multiculturalism and diversity. The BNRC staff are resourceful and have multiple community networks and resources for building strong neighbourhoods and community.

Please describe how the CAB and CE will, in 2016-2017, assess the needs of the OLMC, implement measures that respond to their identified needs, and ensure that the services funded under the HPS address their needs.

Brandon is not a designated OLMC. There are many languages and language serving organizations within the community and the CE would address any issues or concerns as they arose utilizing the community networks and Francophone school resources.

Your 2016-2017 Priorities

Reference Number: 0-13821827

The HPS encourages responsive community planning. Communities are encouraged to review their plans to make sure they stay relevant to the changing dynamics of the homelessness situation.

Your HPS 2014-2019 Community Plan was approved some time ago, and recent events may have occurred, which may result in modifying the funding priorities that you identified for 2016-2017. In addition, you may want to change the percentage you are committing to each of your priorities. If each of your priorities will change by less than 10%, there is no need to report any change.

The following table captures the funding priorities you identified and any changes made. If you made no changes, the priority is marked with an "x" followed by the percentage identified in the 2014-2019 HPS Community Plan. If a change was indicated, only the change has been included.

Why did your 2016-2017 Designated Community priorities (or the percentage your are committing to them) change since you created your 2014-2019 HPS Community Plan?

Brandon has been successful in implementing Housing First. Brandon CE has also been successful in attaining the HIFIS Data Base and NHIS funding for a HIFIS Community Coordinator thus eliminating the need for funds for data collection and use from the community project budget. The HF host organization has been successful at building a Landlord network and maintaining the relations with clients and landlords. Brandon HF has provided SPDAT training to staff and community organizations; and implemented a HF Steering Committee and a Case Management Committee, creating strong efficiencies and networks. The addition of the Social Infrastructure Funding (SIF) for 2016-18 also means the ability to complete the Capital Investment renovations. Brandon CAB and CE evaluated the balance between expanding and extending current projects vs. going to a Call for Proposals to solicit new projects. Brandon has applied to the Manitoba Government for Housing First subsidies similar to the current Portable Housing Benefit. As a designated community, Brandon is required to invest a minimum of 40% in HF activities. All of these factors were evaluated towards determining the Brandon HF targets and investments.

Priorities 2016-2017	Activities selected for funding with the HPS allocation.	Demonstrating Success (Targets for HPS Indicators)	
<div data-bbox="237 1152 453 1268" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">DC: 57%</div> <p data-bbox="142 1312 509 1461">To reduce homelessness through a Housing First (HF) approach</p> <p data-bbox="142 1465 509 1690">The Housing First model includes both housing and access to supports primarily for chronically and episodically homeless individuals.</p>	<p data-bbox="537 1125 1049 1312">The community will be dedicating the following percentage of its Housing First funding to each of the following activities:</p> <p data-bbox="537 1316 1049 1356">HF readiness: 0%</p> <p data-bbox="537 1371 1049 1411">Client intake & assessment: 10%</p> <p data-bbox="537 1428 1049 1530">Connecting to and maintaining permanent housing: 30%</p> <p data-bbox="537 1562 1049 1638">Accessing services through case management: 60%</p> <p data-bbox="537 1654 1049 1730">Data, tracking & monitoring: 0%</p>	<p data-bbox="1075 1125 1117 1165">20</p> <p data-bbox="1075 1255 1143 1295">80%</p> <p data-bbox="1075 1348 1143 1388">80%</p> <p data-bbox="1075 1440 1117 1480">60</p> <p data-bbox="1075 1575 1143 1614">20%</p> <p data-bbox="1075 1667 1143 1707">10%</p> <p data-bbox="1075 1759 1143 1799">40%</p>	<p data-bbox="1179 1125 1544 1228">Individuals will be placed in housing through an HF intervention.</p> <p data-bbox="1179 1255 1544 1331">HF Clients who will remain housed at six months.</p> <p data-bbox="1179 1348 1544 1423">HF clients who will remain housed at twelve months.</p> <p data-bbox="1179 1440 1544 1556">Days for HF clients to move into permanent housing after intake.</p> <p data-bbox="1179 1575 1544 1650">HF clients who will be rehoused.</p> <p data-bbox="1179 1667 1544 1743">HF clients who will return to homelessness.</p> <p data-bbox="1179 1759 1544 1871">HF clients who will successfully exit the program to a positive</p>

Priorities 2016-2017	Activities selected for funding with the HPS allocation.	Demonstrating Success (Targets for HPS Indicators)
		housing situation.
<div data-bbox="237 464 451 562" style="border: 1px solid black; padding: 5px; width: fit-content; margin-bottom: 10px;">DC: 18%</div> <p data-bbox="142 611 509 951">To improve the self-sufficiency of homeless individuals and families and those at imminent risk of homelessness through individualized services for the following populations:</p> <p data-bbox="142 993 500 1178">Chronically and Episodically Homeless Individuals Aboriginal people Youth</p>	<p data-bbox="537 443 1024 548">In 2016-2017, the community will be implementing the following activities:</p> <p data-bbox="537 772 967 1041">Life skills development (e.g. budgeting, cooking) Supports to improve social integration Liaise and refer to appropriate resources Basic or urgent needs services</p>	<p data-bbox="1073 443 1560 548">In 2016-2017, the community hopes to achieve the following results:</p> <p data-bbox="1073 789 1455 894">These services require communities to set no HPS targets at this time.</p>
<div data-bbox="237 1255 451 1354" style="border: 1px solid black; padding: 5px; width: fit-content; margin-bottom: 10px;">DC: 25%</div> <p data-bbox="142 1402 483 1587">To preserve or increase the capacity of facilities (Capital investments) for the following populations:</p> <p data-bbox="142 1629 500 1814">Chronically and Episodically Homeless Individuals Aboriginal people Youth</p>	<p data-bbox="537 1524 873 1556">Non-residential facilities</p>	<p data-bbox="1073 1503 1536 1566">Communities are not required to set HPS targets for this activity</p>

Priorities 2016-2017	Activities selected for funding with the HPS allocation.	Demonstrating Success (Targets for HPS Indicators)
<div data-bbox="237 321 451 430" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">DC: 0%</div> <p data-bbox="142 470 391 617">To ensure coordination of resources and leveraging</p>		
<div data-bbox="237 653 451 756" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">DC: 0%</div> <p data-bbox="142 793 435 863">To improve data collection and use</p>		

Information About Your Housing First Priority

The Housing First Approach requires access to a range of client supports. How will you engage (or how are you engaging) provincial or territorial programs to facilitate access to provincial/territorial services for Housing First clients?

The HF Coordinator meets regularly with the partner agencies and has recruited representatives from community agencies to the HF Steering Committee and Case Management Committee. Partner agencies are excited to be working with and have access to Landlords for clients, which was previously and huge gap in community service delivery. The HF Youth worker component liaises directly with the HF project coordinator and can access emergency housing set up and repairs if the HF youth clients require the services. Brandon's HF model adopts a 'no wrong door for entry' model. Brandon has a CAB and the members work as a team to determine the sharing and coordinating of funding towards flexibility and meeting broad community goals to reduce homelessness. The implementation of the HIFIS network will be the next step to coordinated communications in service delivery.

NHQ comment: The following was added after follow-up with the community in March 2017. In 2015-16 the CE, the MMF HF Coordinator and the Provincial CAB rep initiated discussions with the Province toward the creation of a HF rental subsidy for HF clients attached to the clients. Currently HPS supports the Emergency Housing Funds as an interim measure until the Province develops the HF subsidy. The current EHF has a \$200/month maximum for rent top up. Based on client preference some shared

accommodation arrangements may be possible to help make rent affordable for HF clients.

Community Advisory Board

Reference Number: 0-13821605

Name of the Community Advisory Board:

Brandon Community Advisory Board for Homelessness

Note: Information removed to maintain the privacy of the individuals on the CAB. To validate, or update this information, please contact your Service Canada representative.